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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Tammy S. Dore et al.	§	Group Art Unit:	2662
Serial No.:	09/713,888	§		
Filed:	November 16, 2000	§	Examiner:	Thai D. Hoang
For:	Collecting Information Before Or During A Call	§	Atty. Dkt. No.:	NRT.0075US (12744RRUS01U)

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Technology Center 2600

PRELIMINARY AMENDMENT

Dear Sir:

Preliminarily, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.

Date of Deposit: March 15, 2004
I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as **first class mail** with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313.
Dawn L. Thomas
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